

CONFIDENTIAL

RUB SALES TERMS AND CONDITIONS

(MOD.04.000.09-E Rev.12)

- Validity:** These terms and conditions rule all existing and future sales contracts between **RuB** and its customers, except deviations expressly agreed in writing. Customer acceptance of quote or order acknowledgment, implies that sales contract is subject to these terms and conditions. In case of discrepancies between **RuB** order acknowledgement and customer order, the former prevails over the order, unless customer issues a claim within five working days from dispatch of order acknowledgement from **RuB**. Electronically generated documents may be unsigned.
- RuB** reserves the following rights:
 - Review quote when this was previously released on theoretical data (ie. weight of new parts),
 - Amend quote in case raw material cost and/or exchange rate vary from those originally used,
 - Update at any time its Price List giving written notice to customers,
 - Reject orders.
- No order can be cancelled by customer without prior written consent from **RuB**. Returns of goods are accepted only if **RuB** has previously given its written consent.
- Products and document changes:** **RuB** endeavors to continuously update its products and services to the latest standards, norms and technologies. **RuB** products are offered in their standard configuration without any customization. Changes may be applied without notice, unless customer has formally received registered drawing (drawing with **RuB** stamp and date) in which event changes are applied after 30 days' notice. Products co-engineered with customer or custom made products are supplied in compliance to **RuB** registered drawing supplied to customer.
Weights, dimensions, performance, overall features and characteristics, prices and other data in catalogues, fliers, datasheets, forms, newsletters, advertisements, pictures, list prices, or other **RuB** documents, as well as samples, prototypes or models provided or published by **RuB**, give approximate data. Such info do not commit **RuB** except if expressly confirmed in writing in a formal quotation, an order acknowledgement or a specific declaration released by an **RuB** official.
- Delivery:** As specified on quote. Products are sold under condition of retention of title until final payment is received by **RuB**.
- Minimum quantity:** One full carton per line item (details released upon request), unless differently specified in quote. Order quantity is automatically round to next full carton quantity at order entry.
- Packaging:** Products are packed bulk in inner boxes which are put in master cartons laid on wood Euro-pallets or 60cm by 80cm pallets shrink wrapped with polyethylene. Components and some products are packed bulk in cartons. Standard packaging is included in price. Special packaging may be specified in quote. Shipping quantity, in addition to rounding specified in paragraph 5, may vary within plus or minus 10% from acknowledged quantity. Exceptionally, quote may indicate a higher tolerance.
- Lead time:** **RuB** works hard to meet customers' needs. Lead time varies based on product quantity and configuration; hence it is estimated in quote. Lead time is calculated from receipt of order at **RuB** and it always refers to a working period. For new products lead time of first production batch may be longer as it may include engineering and construction of tools/equipment. In case engineering and specific tools / equipment are needed, drawing(s)' formal approval by customer and payment of engineering work / tools / equipment are both needed prior to start counting production lead time (the latest event prevails). Dispatch date is not binding and transit time is never included. **RuB** accepts no responsibility for costs, fees or any penalty whatsoever for late delivery.
- Payment terms:** at advise of goods ready by wire transfer, net. For custom products down payment at time of order is required. After due date, interest shall be automatically charged in compliance with 2000/35/CE Directive; more so, **RuB** has the right to put a hold on any order and/or shipment until full payment is received. Bank expenses born outside Italy are for the account of the purchaser. Bank expenses born in Italy are for the account of the seller.
- Tools/Equipment:** In case specific tools / equipment is needed, relevant cost is charged to customer. Payment of tools / equipment does not entitle customer to any right for property, design or other. **RuB** will be responsible for ordinary maintenance of tools / equipment and no further cost to this extent will be charged to customer (unless design change or remake of certain tools are required).
- Agents/Representatives:** Costs for tools, dies, freight, packaging, duty, bank fees, cash discount, rebate, bonus, or any other fee do not generate commissions. Commissions are born after full payment from customer is cashed by **RuB**.
- Custom products:** Customer accepts to buy any quantity **RuB** may have of products and/or components made specifically for the customer.
- Warranty:** **RuB** cares the utmost for the quality and performance of its products and guarantees conformity to the sales contract with its customer. The latter commits to inform immediately **RuB** of any non-compliance, sending back upon written authorization from **RuB**, the defective product along with copy of the box label and detailing the reasons for the claim. In case of malfunctions and/or breaks during operation, comprehensive information about the exact location of the product in the system shall be supplied together with data of the media passing through the product. In such situations it is also imperative to document status of the product and of the environment surrounding it by means of good quality pictures. **RuB** reserves the right at its sole discretion to:
 - replace product that fail through a defect in material or workmanship, or
 - to credit customer relevant price.
- RuB** will not accept any other cost related to non-conformity (as an example disassembly, re-assembly costs, return from final user, etc.). Time to reply to non-conformities varies based on nature and extent of claimed non-compliances. **RuB** warrants its standard valves, to be meant as brass valves bearing **RuB** trademark, to be free from defects in material and workmanship for the entire life of the valves. For any other product including all electrical components, **RuB** warranty lasts for two years from the date marked on the product and remains limited to defects in material and workmanship. Warranty coverage only applies to products purchased directly from either **RuB** or its authorized distributors. In any event, the warranty is valid only if the installation, maintenance and use of the product complies with the applications and working conditions listed in **RuB** instructions/specifications, product datasheet, IMO. Use of **RuB** product with drinking water and gas is confirmed by third party authorities and must respect pressure and temperature limits stated in the relevant technical datasheet. When products are used in heating systems, water quality must meet prescriptions of VDI 2035 directive. If you need information for the use of our products with other than air, common lubricants, or with special configurations or approvals, please consult the **RuB** product datasheet or visit our web site www.RuBvalves.com or contact us via email at sales@RuBvalves.com. In case of use of the product under certain conditions, for example throttling service, use with particularly viscous or abrasive fluids, high differential pressure, use in environments with chlorine, amine, ammonia, sulphur dioxide, glycol or other media known to have scarce compatibility with materials used in products, damages to the product may occur and **RuB** shall not be liable. The aforesaid warranty replaces any legal warranty for faults and non-conformities: therefore **RuB** will not be liable for direct, indirect, consequential damages including loss of profit. Warranty is not valid - no claims will be accepted - in case of uses, installations, assemblies or maintenance which are incorrect and/or do not comply with instructions/specifications shown on product datasheet, IMO, as well as for esthetic defects (including for example and without limitation color, dots, spots, dents, etc.) or for defects due to normal wear or aging of parts which are subject to deterioration through time (seats, balls, handles, O-rings, etc.).
- Product liability:** In situations where product liability is ascertained, **RuB** will stand terms and conditions of its own Product Liability Insurance policy (covering damages caused by fault of **RuB** as detailed in the Product Liability document - available upon request). In particular **RuB** does not accept any responsibility or cost for replacement of product or for recall actions.
- Conformity clause:** **RuB** will not be liable if goods or funds are blocked by the authorities in compliance with the obligations provided for by Regulation EU 428/2009 (control of exports, transfer, brokering and transit of dual-use items) and subsequent amendments and/or by the customer's national and/or US export control regulations and international economic sanctions. **RuB** is entitled to provide the authorities with any information required to demonstrate that it is not involved in any illegal operation with purposes contrary to the aforesaid regulations. Customer declares that itself and its stakeholders comply with the Regulation EU 428/2009 (control of exports, transfer, brokering and transit of dual-use items) and subsequent amendments as well as with the customer's national and/or US export control regulations and international economic sanctions. Customer shall indemnify and hold **RuB** fully harmless against any liability arising from the breach of said regulations.
- Loss parts and components:** For parts and components (custom or standard), no seal or strength test are performed. **RuB** uses statistical control to monitor quality of its components, hence 100% compliance cannot be guaranteed. If customer requires 100% compliance to drawings of components, additional inspections shall be added in the process and relevant cost will be charged.
- Certificates:** Product certifications, specific sampling or production inspections, material tracking documents, certificates of origin and other document not expressly identified in our offer, may be requested by customer; **RuB** reserves the right to make these documents available at a charge. Management of documentation regarding technical and quality aspects of products and components is specified in **RuB** Quality Manual, available for consultation in **RuB**.
- Disputes:** Italian law is applicable to all transactions to which these terms and conditions apply. Disputes shall be solved by the competent Court in Brescia, Italy. **RuB** reserves the right, at its own discretion, to act before the court having jurisdiction where customer site is.
- Miscellaneous:** Following items are listed in the quote: part number (if product has a SAP code), product description, prices, payment, delivery, lead time, offer validity.

In case of discrepancy between any term in this document and the quote, the latter shall prevail. Unless otherwise stated, any undated reference to a code or standard shall be interpreted as referring to the latest edition.



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